

Curriculum Vitae

Jiangping Chen, Ph.D.

Assistant Professor

Department of Library and Information
Sciences

College of Information

University of North Texas

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Education

Ph.D. Information Transfer. Syracuse University, New York, 2003

Dissertation (Won 2003 ISI/ASIST Doctoral Dissertation Proposal Award):

*The Construction, Use, and Evaluation of a Lexical Knowledge Base for English-Chinese
Cross Language Information Retrieval*

Advisor: Dr. Elizabeth D. Liddy

M.S. Information Science. Library of Chinese Academy of Sciences, Beijing, China, 1995

B.S. Information Science. Wuhan University, Wuhan, China, 1988

Professional Experience

1/2004 – Current. Assistant Professor, Department of Library and Information Sciences,
University of North Texas

5/2000 – 12/2003. Research Analyst, Center for Natural Language Processing, School of
Information Studies, Syracuse University

8/1999 – 4/2000. Graduate Assistant, School of Information Studies, Syracuse University

4/1995 – 6/1998. Research Associate, Information Institute of the Ministry of Electronics
Industry, Beijing, China

6/1988 – 3/1995. Research Assistant, Wuhan Documentation and Information Center, Chinese
Academy of Sciences, Wuhan, China

Research Interests

Intelligent Information Access: Cross-Language Information Retrieval, Question Answering,
Applied Natural Language Processing, Chinese Information Retrieval, Resource and
Resource Use

Digital Libraries and Web Database Systems: Design and Analysis, Application of Intelligent
Information Access Technologies, Digital Library Services, Usability Studies

Publications

Refereed Journal Articles

- Cleveland, Ana; Philbrick, Jodi; Pan, Xuequn (Della); Yu, Xinyu; Chen, Jiangping; O'Neill II, Marty; and Smith, Lisa. (accepted). Quality Health Information on the Internet: Developing a Diabetes Pathfinder for the Chinese Population, *Journal of Consumer Health on the Internet*, 13 (4).
- Chen, Jiangping and Bao, Yu. (2009). Cross-Language Search: The Case of Google Language Tools. *First Monday*, 14(3). Available at: <http://firstmonday.org/htbin/cgiwrap/bin/ojs/index.php/fm/article/view/2335/2116>.
- Cleveland, Ana; Pan, Xuequn (Della); Chen, Jiangping; Yu, Xinyu; Philbrick, Jodi; O'Neill II, Marty; and Smith, Lisa. (2008). Analysis of the health information needs and health related Internet usage of a Chinese population in the United States. *Library and Information Service*, 52 (3), 112-116.
- Chen, Jiangping. (2007). Services provided by digital libraries: current status and future strategies. *Library and Information Service*, 51(12), 26-32.
- Chen, Jiangping. (2006). A lexical knowledge base approach for English-Chinese cross-language information retrieval. *Journal of the American Society for Information Science and Technology*, 57(2), 233-243.

Refereed Book Chapter

- Diekema, Anne; Yilmazel, Ozgur; Chen, Jiangping; Harwell, Sarah, He, L. & Liddy, Elizabeth D. (2004). Finding answers to complex questions. In Maybury, M.(Ed.) *New Directions in Question Answering*. AAAI-MIT Press. 141-152.

Refereed Conference Papers

- Chen, Jiangping and Bao, Yu. (2009). Information access across languages on the Web: from search engines to digital libraries. To appear in the *online proceedings of 2009 annual conference of the American Society for Information Science and Technology*, Vancouver, British Columbia, Canada, November 7-11, 2009.
- Chen, Jiangping and Ruiz, Miguel. (2009). Towards an integrative approach to cross-language information access for digital libraries. *Proceedings of SIGIR 2009 Workshop: Information Access in a Multilingual World*, Boston, Massachusetts, USA. July 23, 2009.
- Chen, Jiangping and Li, Fei. (2008). Resource and resource sharing in intelligent information access. In Hawamdeh, Suliman, Stauss, Kimberly & Barachini, Franz (eds.) *Series on Innovation and Knowledge Management Vol. 7: Knowledge Management Competencies and Professionalism*, World Scientific Publishing, Singapore, 343-354.
- Chen, Jiangping; Li, Yuhua, and Li, Gang. (2006). The use of intelligent information access technologies in digital libraries. *L. Feng et al. (Eds.): WISE 2006 Workshops*, LNCS 4256, pp. 239 – 250, Springer-Verlag Berlin Heidelberg 2006.
- Chen, Jiangping; Li, Fei; and Xuan, Cong. (2006). A preliminary analysis of the use of resources in intelligent information access research. *Online proceedings of 2006 annual conference of the American Society for Information Science and Technology*, Austin, Texas, November 13-8, 2006.

- Chen, Jiangping. (2005). Toward a unified retrieval outcome analysis framework for cross-language information retrieval. *Online proceedings of 2005 annual conference of the American Society for Information Science and Technology*, Charlotte, North Carolina. October 30-November 1, 2005.
- Diekema, Anne and Chen, Jiangping. (2005). Experimenting with the automatic assignment of educational standards to digital library content. *Proceedings of 2005 Joint Conference on Digital Libraries*, Denver, Colorado, June 7-11, 2005.
- Diekema, Anne; Yilmazel, Ozgur; Chen, Jiangping; Harwell, Sarah and Liddy, Elizabeth D. (2003). What do you mean? Finding answers to complex questions. *AAAI Spring Symposium: New Directions in Question Answering 2003*: 87-93.
- Hsiao, Wenyuan; Chen, Jiangping; and Liddy, Elizabeth, D. (2003). A Web application for English-Chinese cross language patent retrieval. In *Proceedings of 5th International Conference on Enterprise Information Systems*. Angers-France.

Book Chapters

- Li, Fei; Hu, Xiao; and Chen, Jiangping. (2007). Chapter 11: information technology in the field. In Chu, Heting & Zhang, Qiping (eds.) *Research Fronts in the Humanities and Social Sciences in the West: Library and Information Science*. Press of Renmin University, Beijing. 290-318.

Non-refereed Publications

- Chen, Jiangping; Yu, Ping, and Ge, He. (2006). UNT 2005 TREC QA participation: using Lemur as IR search engine. Online Proceedings of the Fourteenth Text REtrieval Conference (TREC 2005). Available at: <http://trec.nist.gov/pubs/trec14/papers/unorth-texas.qa.pdf>
- Chen, Jiangping; Li, Rowena; Yu, Ping; Ge, He; Chin, Pok; Li, Fei and Xuan, Cong. (2005). Chinese QA and CLQA: NTCIR-5 QA experiments at UNT. Proceedings of NTCIR-5 workshop, Tokyo, Japan, December 2005. Available at: <http://research.nii.ac.jp/ntcir/workshop/OnlineProceedings5/data/CLQA/NTCIR5-CLQA-ChenJ.pdf>.
- Chen, Jiangping; Li, Rowena and Li, Fei. (2005). Chinese information retrieval using Lemur: NTCIR-5 CIR experiments at UNT. Proceedings of NTCIR-5 workshop, Tokyo, Japan, December 2005. Available at: <http://research.nii.ac.jp/ntcir/workshop/OnlineProceedings5/data/CLIR/NTCIR5-CLIR-ChenJ.pdf>
- Chen, Jiangping. (2005). Establishing your own knowledge base for reference service. Contributed Paper for *Texas Library Association Annual Conference*, April 5-8, Austin, TX.
- Chen, Jiangping; Ge, He; Wu, Yan and Jiang, Shikun. (2004). UNT at TREC 2004: question answering combining multiple evidences. Online Proceedings of TREC 2004. Available at: <http://trec.nist.gov/pubs/trec13/papers/unorthtexas.qa.pdf>.
- Diekema, Anne; Chen, Jiangping; McCracken, Nancy; Yilmazel, Ozgur and Liddy, Elizabeth D. (2002). Question answering: CNLP at the TREC-11 question answering track. In: Proceedings of 11th Text REtrieval Conference.
- Qin, Jian and Chen, Jiangping. (2002). Integration of a resource-oriented vocabulary with knowledge-oriented vocabulary system. *Journal of Academic Libraries*, 20(2), 2-8.

- Chen, Jiangping; Diekema, Anne; Taffet, Mary; McCracken, Nancy; Yilmazel, Ozgur and Liddy, Elizabeth D. (2002). Question answering: CNLP at the TREC-10 question answering track. *Proceedings of 10th Text REtrieval Conference*, 485-494.
- Qin, Jian and Chen, Jiangping. (2001). A multi-layered, multi-dimensional representation of digital educational resources. *IFLA satellite Conference on Subject Retrieval in a Networked Environment*. Ohio, August, 2001.
- Diekema, Anne; Liu, Xiaoyong; Chen, Jiangping; Wang, Hudong; McCracken, Nancy; Yilmazel, Ozgur and Liddy, Elizabeth D. (2001). Question answering: CNLP at the TREC-9 question answering track. *Proceedings of 9th Text REtrieval Conference*, 412-421.
- Chen, Jiangping. (1996). Distributed database systems and their applications. *New Technology of Library and Information Service*, 29-31, No. 3.
- Chen, Jiangping. (1995). Enhancing the usability of document databases---design, implementation, and service. *Proceedings of Symposium on Information Database Construction*, p159-166.
- Chen, Jiangping. (1995). Automatic indexing expert system for scientific documents: Abstract of Thesis. *Library & Information*, No. 3.
- Xue, Jingfang and Chen, Jiangping. (1992). Chinese documentary database of spectroscopy and atomic molecular physics: abstracts. *CODATA BULLETIN Scientific Program and Abstracts, Proceedings of 13th International CODATA Conference*, p124, Vol. 24, No. 2 .
- Chen, Jiangping. (1991). The construction issues of domain-specific abstract database systems. Paper presented at the first workshop of Library and Information Science of Chinese Academy of Sciences, Wuhan Branch. November, 2001, Wuhan, China.
- Xue, Jingfang; Duan, Shouchang and Chen, Jiangping. (1991). Subject indexing practice for constructing a domain-specific documentary database. *Information Professional Research*, 36-38, No. 1.

Presentations, Invited Talks, and Posters

- Chen, Jiangping. (2009). Towards an Integrative Approach to Cross-Language Information Access for Digital Libraries. *Proceedings of SIGIR 2009 Workshop: Information Access in a Multilingual World*, July 23, 2009. Boston, Massachusetts.
- Chen, Jiangping. (2009). Cross-Language Information Access for Digital Library - Towards an Integrated Framework. June 17, 2009. Wuhan University, Wuhan, China.
- Chen, Jiangping. (2008). Resource and Resource Sharing in Intelligent Information Access. Presented at ICKM 2008 (<http://www.ickm2008.org/>), October 23-24, 2008. Columbus, Ohio.
- Chen, Jiangping. (2007). Digital Libraries: Definitions, Core Issues, and Research Opportunities. June 5, 2007. Wuhan University, Wuhan, China.
- Chen, Jiangping. (2007). Digital Libraries: Definitions, Core Issues, and Challenges. June 18, 2007. Wuhan Documentation and Information Center, Chinese Academy of Sciences, Wuhan, China.
- Chen, Jiangping; Li, Yuhua, and Li, Gang. (2006). The Use of Intelligent Information Access Technologies in Digital Libraries. Presented prepared for *WISE 2006 Workshops*, October 22, 2006, Wuhan, China.

- Li, Fei; and Chen, Jiangping. (2006). A Preliminary Analysis of the Use of Resources in Intelligent Information Access Research. Presented at *ASIST 2006 Annual Conference*, November 7, 2006. Austin, Texas.
- Chen, Jiangping. (2006). Implementing cultural diversity through collaboration. Presented at 2006 TLA (Texas Library Association) Annual Conference, April 25-28, 2006. Houston, Texas.
- Chen, Jiangping. (2005). Toward a unified retrieval outcome analysis framework for cross language information retrieval. Presented at ASIST'05 Annual Conference, October 30-November 1, 2005. Charlotte, North Carolina.
- Liddy, Elizabeth D.; Chen, Jiangping; Finneran, Christina M.; Diekema, Anne R.; Harwell, Sarah C.; Yilmazel, Ozgur. (2005). A Retrospective on Generating & Evaluating Automatic Metadata for Educational Resources: A Holistic Program (poster). 9th European Conference on Research and Advanced Technology for Digital Libraries (ECDL 2005) September 18-23, 2005 Vienna, Austria.
- Chen, Jiangping. (2005). Information access across languages. *Informal Talk* at the School of Library and Information Sciences, University of North Texas. April 13, 2005. Denton, Texas.
- Chen, Jiangping. (2005). Establishing Your Own Knowledge Base for Reference Service. Presented at: Texas Library Association Annual Conference, April 5-8, Austin, TX.
- Chen, Jiangping. (2005). CLIR and CLQA using available linguistic resources and NLP tools - our participation in NTCIR-5. Talk at the meeting of [UNT Language and Information Technologies Research Group](#), April 1, 2005. Denton, Texas.
- Chen, Jiangping. (2004). UNT at TREC 2004: question answering combining multiple evidences. Poster presented at *2004 Text Retrieval Conference (TREC)*, November, 16-19. Gaithersburg, MD,
- Chen, Jiangping. (2004). Please give me the answers, not documents! - Automatic Question Answering (QA) using Natural Language Processing (NLP). *Informal Talk* at the School of Library and Information Sciences, University of North Texas. March 31, 2004. Denton, Texas.
- Diekema, Anne, Chen, Jiangping and Liddy, Elizabeth D. (2003). Standard Connection. Poster presented at 2003 National Science Digital Library All Projects Meeting, November 2003. Washington, DC.,
- Chen, Jiangping and Diekema, Anne. (2003). Current Progress in Automatic Question Answering: Challenge or Opportunity? Presented at ASIST Annual Conference, October, 2003. Long Beach, California.
- Chen, Jiangping. (2003). Award-winning dissertation proposal: the construction, use, and evaluation of a lexical knowledge base for English-Chinese cross language information retrieval: Presented at ASIS&T Annual Conference, October, 2003. Long Beach, California.
- Chen, Jiangping. (2003). Research on the lexical knowledge base approach for cross language information retrieval. Poster presented at 2003 ALISE Annual Conference, January, 2003. Philadelphia,
- Chen, Jiangping; Diekema, Anne and Liddy, Elizabeth D. (2002). Standard Connection. Poster presented at 2002 National Science Digital Library All Projects Meeting, November 2002. Washington, DC.,

Chen, Jiangping; Diekema, Anne; Yilmazel, Ozgur and Liddy, Elizabeth D. (2002). Automatic question and answering in aerospace domain. Presented at the 4th International VRD Conference, November 2002. Chicago, Illinois,

Zhang, Ping and Chen, Jiangping. (1999). What is Web Usability Anyway? A Conceptual Study on Usability in the Web Environment. presented at Mid-year conference of ASIS, May 1999.

Technical Reports

Chen, Jiangping; Li, Fei; and Yalcinkaya, Ramazan. (2007). The Use of Resources for Intelligent Information Access – A Survey on Resource Acquisition and Sharing. Available at: <http://max.lis.unt.edu/~jchen/IIA/study3-report.pdf>.

Thomale, Jason; Fatih, Oguz; Chen, Jiangping, and Moen, William. E. (2005). Authors at Your Library: Project Report and System Documentation.

Chen, Jiangping. (2002). English-Chinese Cross Language Patent Retrieval System: Project Report. Center for Natural Language Processing, Syracuse University.

Liu, Xiaoyong; Diekema, Anne; Chen, Jiangping; Wang, Hudong. (2000). "CNLP TREC9 Q&A Efforts: A Summary of Approach And System Documentation." Final report to Center for Natural Language Processing, Syracuse University.

Luo, Zengyu; Chen, Jiangping. (1997). A new approach to document organization. Research report. Information Institute of the Ministry of Electronics Industry, Report Number: QB97-004.

Research Projects

2009 – : Advanced Cross-lingual Information Access (ACLIA)

I am leading the Intelligent Information Access (IIA) Lab at the Texas Center for Digital Knowledge (TxCDK) to participate in NTCIR-8: Advanced Cross-lingual Information Access (ACLIA) (<http://aclia.lti.cs.cmu.edu/ntcir8/>). Our group aims to investigate effective methods of integrating multiple translation resources for English-Chinese Cross-Language Information Retrieval and English-Chinese Cross-Language Question Answering. Standard Information Retrieval experiments will be conducted and the results will be evaluated by NTCIR test collections.

2009 – : Automatic Blog Content Analysis

We explore applying information retrieval and natural language processing to analyze the content of Blogs. Extensive automatic content analysis of blogs will also be conducted. The focus will be on identifying quality blogs, detecting topics discussed in blogs, and evaluating open-source information retrieval and natural language processing tools for blog analysis. System performance on topic detection will be evaluated using TREC blog test collections.

2008 -- : Social Computing in Digital Libraries

This project investigates the impact of social computing services for digital libraries. The purpose is to understand new ways of enhancing the use of digital libraries. Content analysis of DL websites as well as an online survey of DL staffs will be conducted to collect the data for this study.

2007 – 2009: Translation and Cross-language Information Access Services

This project investigated services provided by Web search engines on translation and cross-language search, the performance of these services, and the ways that information professionals and digital libraries can benefit from them to develop multilingual information access services.

2006 – 2009: Resource and Resource sharing in Intelligent Information Access (Funded by UNT 2007 Faculty Summer Fellowship, and UNT 2007 Faculty Research Grant)

This multi-year, multi-phase project aims to achieve a thorough understanding of the sharing of resources in Intelligent Information Access (IIA) and to identify possible ways to enhance resource management and sharing for IIA. We applied text analysis of IIA research papers and the survey of IIA researchers for data collection. The survey data were analyzed qualitatively.

2006 – 2007: Digital Library Services and the Application of IIA to Digital Libraries

This project investigated studies that have applied IIA technologies to digital libraries through content analysis of research papers published on ACM/IEEE joint conference on Digital Libraries (1996-2006) to understand the scope and depth of the impact of IIA on digital libraries. The study proposed strategies for applying IIA technologies such as automatic information extraction and CLIR to digital libraries. Also this project investigated three types of services and their applications in digital libraries through a detailed function analysis of the websites of 29 digital libraries. These services include personalization, multilingual information access, and social computing.

2005 – 2008: Health Information Needs of the Chinese Population in Dallas/Fort Worth Metroplex. (PI: Dr. Ana Cleveland)

I was the Language and Cultural Expert for this project. This project was funded by the National Library of Medicine. The research investigated the health information needs and seeking behavior of the DFW area. The team also built an English-Chinese bilingual pathfinder on diabetes for the Chinese population.

2005 – 2007: Authors @ Your Library (Co-PI: Dr. William Moen) (Funded by Association of American Publishers)

I was the PI for this project. We designed and implemented a Web database system to connect publishers and authors with US libraries. A usability study was also conducted to enhance the user friendliness of the system.

2004 – 2006: Experimental Automatic Question Answering Systems and Methodologies (Funded by SLIS Doctoral Student Mini Grant, UNT 2005, 2006 Summer Faculty Fellowship)

We developed EagleQA, an experimental QA system and participated in TREC 2004 and TREC 2005 Question Answering track. We also participated in NTCIR-5 Chinese Information Retrieval and English-Chinese Cross-language Question Answering.

2004 – 2005: Challenges in Cross-language Information Retrieval (Funded by 2004 UNT Faculty Grant)

This project reexamined my dissertation to explore the out-of-vocabulary problem in Cross-language Information Retrieval (CLIR). It also investigated the evaluation methodology in CLIR research.

Professional and Academic Association Membership

1988 – 1998	China Society for Scientific and Technical Information (CSSTI)
2003 – 2005	Association for Library and Information Science Education (ALISE)
2006	Texas Library Association (TLA)
1999 – Current	American Society for Information Science & Technology (ASIS&T)
2002 – Current	Association for Computing Machinery (ACM)
2002 – Current	ACM Special Interest Group on Information Retrieval (SIGIR)
2007 – Current	The American Library Association (ALA)
2007 – 2009	Library and Information Technology Association (LITA)
2007 – Current	ALA International Relations Round Table (IRRT)
2009	Association of College and Research Libraries (ACRL)
2008	The Association for Computational Linguistics (ACL)

Awards

- 2007 Junior Faculty Summer Research Fellowship, University of North Texas
- 2006 Junior Faculty Summer Research Fellowship, University of North Texas
- 2005 Junior Faculty Summer Research Fellowship, University of North Texas
- 2003 ISI/ASIS&T Doctoral Dissertation Proposal Award
- 1998-2001 Graduate Fellowship, Syracuse University

Grants

- 2006 – 2007 PI, “Developing a Resource Repository for Intelligent Information Access,” Faculty Research Grant, University of North Texas, \$5,000.
- 2007 PI, (Co-PI: Dr. William E. Moen), “Addendum No.2: Authors @ Your Library Web Database System Hosting and Maintenance,” Association of American Publishers, \$2,000.
- 2006 PI, (Co-PI: Dr. William E. Moen), “Addendum No.1: Batch Loading System for Authors @ Your Library Web Database System,” Association of American Publishers, \$1,500.
- 2006 PI, “The development of ‘Introduction to Intelligent Information Access’ as a blended course,” Learning Enhancement Grant, University of North Texas, \$8,000.
- 2005 – 2006 Language and Culture Expert, (PI: Dr. Ana Cleveland), “Health Information Outreach to the Chinese Population in the Dallas/Fort Worth Metroplex: Teaching Chinese Health Consumers How to Find Quality Health Information on the Internet,” National Network of Libraries of Medicine/South Central Region. \$44,815 (\$24,466 from NLM and \$20,349 from UNT).
- 2005 PI, (Co-PI: Dr. William E. Moen), “Authors @ Your Library Web Database System,” Association of American Publishers, \$11, 220.
- 2005 PI, “The development of SLIS 5970 Database Modeling for Information Professionals as a Web-based Course,” Learning Enhancement Grant, University of North Texas, \$6,748.

2004 PI, "Combining Web Mining and Information Extraction for Cross Language Information Retrieval," Junior Faculty Research Grant, University of North Texas, \$3,000.

2004. PI (With Yan Wu), "TREC Question Answering and System Evaluation," ISDOC Mini-Grant. \$2,000.

Grant Proposals Submitted

2009 PI, "CAREER: Integrative Cross-Language Information Access for Digital Libraries," submitted to National Science Foundation, \$820,024. pending.

2009 PI, "Effective Methods and Tools for Automatic Blog Analysis," submitted to UNT Faculty Research Grant, not funded.

2007 PI, "Information Access across Languages: Users, Challenges, and Possible Solutions," submitted to IMLS 21st Century Laura Bush LIS Faculty Early Career Program. \$351,460.

2007 PI, "Developing a Digital Resource Repository for Intelligent Information Access," proposal submitted to NSF, \$408,688. Not Funded.

2006 PI, "English-Chinese Cross-Language Information Retrieval System," sub-contract to "An Adaptive Chinese Tutoring System for English Speakers" – a proposal submitted to NSF (PI: Dr. Yunbin Deng from Intelligent Automation, Inc.), \$33,000. Not Funded.

2005 PI, "CAREER: Cross Language Question Answering Combining Lexical, Syntactic, and Semantic Evidences with Maximum Entropy Models," submitted to NSF, not funded.

2004 Co-PI, (PI: Dr. Anne R. Diekema, Co-PI: Dr. Elizabeth D. Liddy), "REFLEX-LEX: A Methodology for Combinatory Lexical Resources" in response to Broad Agency Announcement (BAA) 04-01-FH, not funded.

Courses Taught

SLIS 5740: Introduction to Digital Libraries

SLIS 5707.001/002/005: Data Modeling for Information Professionals

SLIS 5717.001: Dynamic WWW Control Structures

SLIS 5900: Special Problems in Information Science

SLIS 6900: Special Problems in Information Science

Dissertation Committees

Dissertation Chair:

Sutthinan Chuenchom, passed written qualifying exam August 2009

Fatih Tombul, passed qualifying exam August 2009

Osman Kilic, passed qualifying exam January 2009

Mehmet Odabasi (expected graduation date: May 2010)

Erhan Erdonmez (Graduated May 2009)

Dissertation Co-chair:

Rowena Li (Graduated December 2008)

Dissertation Committee Member:

Serhiy Polyakov, passed qualifying exam in January 2006

Serkan Tatil, defended proposal in April 2007

Chris Strauss (Graduated Summer 2006)
Danxia (Christina) Chen (Graduated December 2007)
Ramazan Yalcinkaya (Graduated August 2007)
Huseyin Durmaz (Graduated August 2007)
P.L.Sujatha (Dept. of Information Science, Uni. Of Madras, India, December 2007)
Andras Csomai (Graduated May 2008)
Kubra Gultekin (Graduated August 2009)

Master Thesis Committees

Ehsanul Faruque (Computer Science, Graduated 2005)
Michael Mohler (Computer Science, December 2007)

Services to the Profession

- 2009 Track Chair, Track “Knowledge Management in Libraries and Information Sectors”, ICKM 2009: The sixth International Conference on Knowledge Management. December 3-4, 2009, Hong Kong, China
- 2009 – 2011 Committee Member, International Librarians Reception Committee, International Relations Round Table (IRRT), the American Library Association (ALA)
- 2009 Reviewer, 2009 Annual Conference of the American Society for Information Science and Technology
- 2009 Reviewer, NIH (National Institute of Health) Plain Language Awards Program
- 2008 Organizer and Moderator, ASIST Panel: Multilingual Information Access for Digital Libraries
- 2008 Panelist, National Science Foundation (NSF) Division of Information & Intelligent Systems (IIS)
- 2008 Reviewer, *Journal of Information Fusion*
- 2007 – 2008 Committee member, LITA 2008 National Forum
- 2006 – Reviewer, *Journal of the American Society for Information Science and Technology*
- 2007 – Reviewer, *Information Processing and Management*.
- 2006 – 2007 Reviewer, Human Language Technology conference - North American chapter of the Association for Computational Linguistics annual meeting (HLT-NAACL) 2007
- 2007 Reviewer, *Database Systems: A Practical Approach to Design, Implementation, and Management” Fourth edition* published by Addison-Wesley
- 2006 Program Committee, WISE (The Seventh International Conference on Web Information Systems Engineering <http://www.skise.org:8080/wise06/>) Workshop on Web Information Access and Digital Library
- 2005 Reviewer, Conference on Design for User eXperience (dux2005), Fort Mason, San Francisco, CA.
- 2004 Reviewer, *Journal of Natural Language Engineering*, Special issue on Parallel Texts
- 2004 Reviewer, ITIE (Information Technology in Education) 2004 International Conference

2004 Committee Member, Student Chapter of the Year, ASIS&T

Services to the University of North Texas (UNT)

2009 Nominated by the Dean of College of Information to participate in “UNT in the World: Global Scholar Development Program, June 2009 - Modernity, Development, and Sustainability: Examine the New China from Inside,” Visited more than ten Chinese universities and academic institutions.

2007 – 2008 Reviewer, UNT Faculty Research Grant

2007 – 2010 Senator, Faculty Senate

2007 – 2009 Member, University Writing Committee

2005 – 2006 Faculty Advisor, UNT & TWU Chinese Students and Scholars Association (CSSA)

Services to the Department of Library and Information Sciences/School of Library and Information Sciences at UNT

2008 – 2009 Member, DLIS Curriculum Committee

2007 – 2008 Member, SLIS Executive Committee

2008 Member, Ad Hoc Committee on Consolidation,

2007 – 2008 Member, Resources and Facilities Committee

2007 – 2008 Member, Capstone Committee

2007 Chair, Grade Appeal Ad Hoc Committee

2006 – 2007 Chair, Committee on Committees

2005 – 2006 Member, Committee on Committees

2006 – 2007 Chair, Curriculum Committee

2005 – 2006 Co-Chair, Curriculum Committee

2004 – 2005 Co-Chair, Curriculum Committee

2006 – 2007 Member, Capstone Committee

2005 – 2006 Co-Chair, COA Curriculum Working Group

2004 – 2005 Co-Chair, COA Curriculum Working Group

2005 – 2006 Member, COA Student Working Group

2004 – 2005 Member, COA Student Working Group

2004 – 2005 Member, Information Technology Knowledge & Skills Committee

Services to the School of Information Studies, Syracuse University

2002 – 2003 Member, Search Committee

1999 – 2000 Member, Ph.D. Admission Committee